



CAMBRIDGE
HOTEL GATWICK

Free courtesy transport to and from Gatwick Airport

Airport Transfers;

Gatwick Cambridge Hotel offers complementary Airport Transfers to and from Gatwick Airport for both South and North Terminals. The transfers are operated on 24 hours and take approx. 10-15 minutes. The transfers to the Airport can be requested at the Reception upon check-in.

Please follow these instructions for a smoother pick-up from Gatwick Airport;

AFTER you have collected your cases you should call us on 01293 783990. In order to arrange a pick-up we should know; your name, which terminal (either South or North Terminal) you are waiting, and the number of people in your party. You then need to make your way to the Pick-up Point following signs to "Courtesy Coaches". The pick-up point is located (both terminals) on the ground floor in the middle lane, outside the terminal building, and clearly sign-posted. The sign at the South Terminal should read "Stop 11, Hotel and Guest House Transfers - Service ". The sign at the North Terminal should read "Hotel and Guest House Shuttle Buses".

Frequently Asked Questions

Are the transfers included in the price?

Yes, we provide a 24 hour transfer service. You can choose to go at any time you wish. During the busy morning period, the minibus operates on a half hourly schedule (on the hour and half hour). Seats on the minibus are booked on a strictly first come first served basis and are booked upon check in. You are unable to pre book seats on the bus.



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How do I get back to the Hotel after my holiday?

You need to phone us once you have collected your baggage and you make your way to the Hotel shuttle bus stop. The bus stops at the North and South Terminals are both located on the ground floors and are in the middle lane outside the Terminal.

How long do I have to wait for the minibus when I get back to the airport?

It normally takes us approximately 10-15 minutes from the customer calling to reach the airport from the Hotel. However, as with most road journeys, this can be affected by factors out of our control such as traffic or road accidents, and so the journey may be longer. Please note that seats on the minibus are also first come first served and we rely on the courtesy of guests to embark on the minibus in the correct order of arrival at the bus stop.

Do you have a free phone at the airport bus stop?

We do not have a free phone facility at the moment, although we are hoping that this will change in the near future. What if I don't want to wait at the airport for the bus? Whilst we endeavour to get to our customers as soon as they call, customers may decide to take a taxi to avoid waiting. Please note that we do not reimburse customers their taxi fare who choose to do this.